

## how can I work with employees or patrons who smoke?

Preventative measures help to limit smoking, remind rule breakers to stop and limit the possibility of a confrontation with customers.

- Measure 5 metres (that's about 10 steps) in all directions from the door, windows and air intake and use tape, chalk or paint to mark your smoke-free space.
- Place no-smoking signs inside at every entrance in line with Tobacco Reduction Act guidelines.
- Place no-smoking signs in your smoke-free space.
- Indicate where smoking is permitted with signs.
- Put ashtrays or ash cans in the smoking area to reduce cigarette butt litter.
- Make the smoking area inviting by placing seating in the area.
- Provide new staff with information on smoking rules during their orientation.

## how do I deal with people who break the rules?

- Take action with customers and staff members who break the rules by speaking up immediately.
- Refuse service or access to people who do not comply.
- Follow up on customer complaints about smoky entrances.

## Contact Us

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Edmonton, AB T5J 3P4

**Phone: 311**  
Or if outside  
Edmonton 780-442-5311

# Smoking Bylaws

for Edmonton Businesses





Alberta's Tobacco Reduction Act and the City's Public Places Bylaw bans smoking in all public places and workplaces. Smoking includes burning, holding or controlling a lit tobacco product including cigarettes, cigarillos, cigars or pipe tobacco.

### what are the rules about smoking?

No one shall smoke:

- Inside a building unless it is a private residence.
- Within 5 metres of a doorway, window or air intake.
- On a patio related to a business, restaurant, lounge or nightclub.
- In a bus, taxi, LRT, LRT platform or bus shelter.
- In bars, bingo halls or casinos.

Business owners and managers must ensure that no smoking signs are permanently displayed. (*Public Places Bylaw #14614*)

### who is responsible to ensure people do not smoke indoors?

Business owners, restaurant managers or anyone managing a place that allows public access can't allow any individual to smoke there.

### what should I do if someone is smoking illegally in or near my business?

A business owner or employee must make reasonable efforts to ensure that their customers are not smoking illegally on the property. Reasonable efforts include:

- Asking patrons to extinguish the tobacco product.
- Refusing them service.
- Requesting they leave.

If a patron still refuses to stop smoking in a prohibited area, you may contact the Edmonton Police Service at 780-423-4567.

### can exterior smoking areas be set up?

Smoking areas are allowed outside businesses only where:

- No food or liquor is served in that area; and
- The area is not substantially enclosed or a building.

Any establishment interested in setting up an exterior smoking area should contact the Community Standards Branch at 311.

### do smoking rules apply to home-based businesses?

Smoking is prohibited in the areas of a residence where clients or non-resident employees conduct business.

### what are the rules for tobacco promotion?

Tobacco retailers may not display tobacco products in a way that would permit a consumer to see or touch a tobacco product before buying it.

Advertisements or promotions for tobacco products can't be visible either inside or outside a place where tobacco products are sold or offered for sale.

### who is responsible for cigarette litter outside the business?

Businesses must ensure that there are no nuisances such as litter, **including cigarette butts**, on the sidewalks and boulevards around their property up to the centre line of the adjacent city roadway. (*Community Standards Bylaw #14600*)

### what are the penalties?

Smoking in a prohibited place	\$250
Failure to post signs	\$287
Tobacco Promotion	\$575
Cigarette Litter	\$250